



ABODE HOTELS CANBERRA PTY LTD  
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[abodehotels.com.au](https://abodehotels.com.au)

## Abode Belconnen Mobile Access

Thank you for choosing to stay with Abode Belconnen. We are proud to offer mobile access for all direct bookings. To access this new feature, simply follow the steps below:

1. Book your Abode Belconnen stay via the Abode Hotels [website](#), or by calling Central Reservations on 1300 122 633, or emailing [reservations@abodehotels.com.au](mailto:reservations@abodehotels.com.au).
  2. Contact [Abode Belconnen](#) or [Central Reservations](#), via phone or email, to request mobile access for your upcoming stay.
  3. Install the ASSA ABLOY Hospitality Mobile Access app to your mobile device via the [Google Play Store](#) or the [Apple App Store](#). If you already have the app installed on your mobile device, go straight to Step 5.
  4. Once installed, begin the verification process, ensuring you enable notifications and use the same email address as the one you used to book your accommodation.
  5. Approximately 24 hours prior to check in, you will receive an email from ASSA ABLOY, notifying you that you can now view your Abode Belconnen booking in the app.
  6. You will then receive a request from the app to 'check in'. Please note, if this occurs prior to the hotel's standard 2pm check in time, this does not mean that your room is ready and that the hotel is ready for you to physically check in. 'Checking in' via the app simply enables the hotel to issue your mobile key to you when your room is ready.
  7. When you arrive at Abode Belconnen anytime from 2pm, check in at reception as normal. During the check in process, your mobile key will be issued to you via the ASSA ABLOY Hospitality Mobile Access app.
  8. Ensure Bluetooth is enabled on your mobile device.
  9. To access your guest room and hotel common areas, have the app open and your mobile key displayed on your screen. Then, simply hold your mobile device against the door lock to activate the sensor and enter the room.
  10. When you check out of the hotel at the end of your stay, you will no longer have access to the mobile key.
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